



Quality Policy

At **ALP OZ Auto Moulds**, Quality is an integral part of our Corporate Business Principles. Our company strives to achieve sustainable growth through consistently satisfying the diverse needs and expectations of our clients. **ALP OZ Auto Moulds** is committed to the effective implementation of the Quality Management System (QMS) in compliance with the ISO 9001 Standard.

To achieve this objective, we will:

- ☒ *Provide services that meet or exceed the standards prescribed in relevant agreements, contracts, codes, and statutory obligations.*
- ☒ *Deliver added value to our clients by identifying, monitoring, and responding to their needs, expectations, and levels of satisfaction.*
- ☒ *Set measurable targets and seek to continually improve the delivery of our services.*
- ☒ *Continually review and improve the effectiveness of the Management System.*
- ☒ *In providing quality services, we will embrace new ideas, technology and innovation. We will strive for continuous improvement, setting new benchmarks to maintain our strong reputation within the industry.*
- ☒ *Deliver our projects on time, on budget, and meet or exceed client expectations.*
- ☒ *Ensure our suppliers, contractors and visitors operate in accordance with this policy.*
- ☒ *Engage employees through training and regular communication.*
- ☒ *Provide employees a safe working environment and look after their emotional wellbeing.*

Signature: _____

Chief Executive Officer

Date

8/11/22